

SN	DATE	LOCATION	PROBLEM REPORTED	COMPLAINT IDENTIFIED	STATUS COMPLETED / NOT	DEMANDS
1	7/1/15	OFFICE	No display	mother board complaint	Not completed	M/B sent to repair
2	9/1/15	Library	Not working	M/B Complaint	Not completed	M/B sent to repair
3	15/1/15	computer lab	Not working	M/B Complaint	Not completed	M/B sent to repair
4	17/1/15	class room	system slow	Virus Infected	Completed	OS change
5	20/1/15	staff room	No display	Memory problem	Completed	
6	23/1/15	office	ms office not working	Activation problem	Completed	software change
7	27/1/15	computer lab	System slow	windows problem	Completed	OS change
8	" "	" "	" "	" "	" "	" "
9	29/1/15	Library	No Internet connection	IP conflict	Completed	
10	2/2/15	computer lab	Not working	M/B Complaint	Not completed	M/B sent to repair
11	6/2/15	staff room	wifi not working	power complaint	Completed	
12	10/2/15	class room	system not working	bios problem	Completed	
13	12/2/15	staff room	No Internet connection	IP conflict	Completed	
14	13/2/15	computer lab	Not working	M/B Complaint		taken to VJEC
	" "	class room	projector not clear			
15	18/2/15	class room	os not loading	boot priority changed	Completed	
	" "	staff room	No display	memory problem	Completed	
16	20/2/15	Library	Mouse not working	mouse complaint	Completed	change mouse
	" "	staff room	" "	" "	Completed	
17	23/2/15	computer lab	system networking	M/B Complaint	Completed	
18	28/2/15	staff room	No Internet access	IP conflict	Completed	
19	27/2/15	" "	No sound	M/B Complaint	Completed	
20	2/3/15	computer lab	No display	Memory problem	Completed	
	2/3/15	director	No Internet	Network cable conflict	Completed	
22	6/3/15	staff room	system networking	power supply problem	Completed	

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DATE	LOCATION	PROBLEM REPORTED	PROBLEM IDENTIFIED	STATUS	REMARKS
3/8/16	Library	No display	Memory slot	Completed	
5/8/16	Library	No display	Memory slot	Completed	
9/8/16	class room	projector display	power problems	Completed	
12/8/16	Computer Lab	Not working	Switch complaint	Completed	
17/8/16	computer lab	Not working	Switch complaint	Completed	
20/8/16	office	No Internet	IP conflict	Completed	
23/8/16	Computer lab	No display	Board	Not completed	Sent repair
27/8/16	Faculty	No display	Memory	Completed	
30/8/16	Computer lab	software	os damaged	Completed	
5/9/16	office	No Internet	IP conflict	Completed	
8/9/16	office	No Internet	IP conflict	Completed	
19/9/16	Computer lab	No display	Memory	Completed	
22/9/16	computer lab	No display	Memory	Completed	
27/9/16	Library	printer not working	IP conflict	Completed	
30/9/16	classroom	No display	Board	Not completed	send to repair
4/10/16	Computer lab	Not working	Switch	Completed	
7/10/16	Computer lab	No display	Board	Not completed	send to repair
13/10/16	Seminar hall	projector setting	New	Completed	
18/10/16	Computer Lab	Networking	Switch	Completed	
21/10/16	Computer Lab	Networking	Switch	Completed	
27/10/16	Faculty	No display	Board	Completed	
31/10/16	Faculty	No display	Board	Completed	
4/11/16	Computer lab	No display	Memory	Completed	
8/11/16	Library	Net work issue	IP conflict	Completed	
11/11/16	Library	" "	IP conflict	Completed	
15/11/16	office	No Internet	IP conflict	Completed	
18/11/16	Computer lab	OS damage	Software	Completed	
21/11/16	Faculty	No display	Board	Completed	
22/11/16	Computer Lab	os damaged	Software	Not completed	
30/11/16	Computer lab	No display	Memory	Completed	
2/12/16	staff room	Not working	snps	Completed	
7/12/16	Computer lab	Not working	Board	Not completed	
10/12/16	Computer lab	No display	Monitor	Completed	
13/12/16	Library	Not working	snps	Completed	
16/12/16	Computer Lab	Not working	mother board	Not completed	Sent to repair
20/12/16	No Internet	office	IP conflict	Completed	
31/1/17	Not working	Lab	Mother Board	Not completed	

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DATE	LOCATION	PRO. REPORTED	PRO. IDENTIFIED	STATUS	REMARKS
11/01/18	VJIM/OFF/02	Restarting	RAM	Completed	
17/01/18	VJIM/SR/03	Restarting	Memory	Completed	
22/01/18	VJIM/CC/23	No display	RAM	Completed	
25/01/18	VJIM/CL/02	No display	RAM	" "	
31/01/18	VJIM/CC/18	No display	Memory	" "	
3/02/18	VJIM/CC/20	Not working	Smpps	Completed	
6/02/18	VJIM/SR/03	No display	RAM	" "	
14/02/18	VJIM/CL/02	Not working	Smpps	" "	
17/02/18	VJIM/CC/40	Not working	Smpps	" "	
22/02/18	VJIM/LIB/06	Not working	power supply	" "	
28/02/18	VJIM/CC/30	No display	Memory	" "	
3/03/18	VJIM/CC/20	No display	Memory	" "	
7/03/18	VJIM/CC/14	No Internet	IP conflict	" "	
14/03/18	VJIM/LIB/02	Printer not working	Network complete	Completed	
19/03/18	VJIM/OFF/02	Restarting	OS complete	" "	
23/03/18	VJIM/LIB/03	Restarting	RAM	" "	
26/03/18	VJIM/SR/04	No display	RAM	" "	
4/04/18	VJIM/OFF/01	Not working	SMPS	" "	
9/04/18	VJIM/CC/38	No display	m/B	" "	
16/04/18	VJIM/CC/32	No display	m/B	" "	
25/04/18	VJIM/CL/02	Virus	Virus	" "	
3/5/18	VJIM/CL/01	No Internet	IP conflict	" "	
16/5/18	VJIM/CC/22	Restarting	OS	" "	
21/5/18	VJIM/CC/26	Restarting	OS	" "	
30/5/18	VJIM/CC/31	No display	Memory	" "	
1/06/18	VJIM/CC/44	No display	Memory	" "	
14/06/18	VJIM/CC/50	Not working	Smpps	" "	
26/6/18	VJIM/LIB/05	Not working	power supply	" "	
30/6/18	VJIM/OFF/02	No Internet	Switch complete	Completed	Switch changed
6/7/18	VJIM/CC/18	No display	m/B	Completed	
16/7/18	VJIM/CC/19	Not working	Smpps	Completed	
25/7/18	VJIM/CL/02	Restarting	m/B	Completed	
2/8/18	VJIM/LIB/06	No printing problem	Network complete	Completed	
8/8/18	VJIM/OFF/02	Internet	Switch complete	Completed	Switch changed
14/8/18	VJIM/LIB/01	Printer	Network complete	" "	
5/09/18	VJIM/LIB/03	Not printing	Network	" "	
10/09/18	VJIM/SR/04	No display	RAM	" "	

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DATE	LOCATION	PROB: REPORTED	PROB: IDENTIFIED	STATUS	REMARKS
26/9/18	VJIM/CC/18	slow	HDD complaint	Completed	
29/9/18	VJIM/CC/16	Restarting	OS	Completed	
4/10/18	VJIM/CL/01	slow	Virus	Completed	
11/10/18	VJIM/CL/02	slow	Virus	Completed	
23/10/18	VJIM/UB/1	Restarting	OS	Completed	
31/10/18	VJIM/CC/12	Not working	SMPs	Completed	
3/11/18	VJIM/CC/40	No display	RAM	Completed	
12/11/18	VJIM/CC/07	No display	RAM	" "	
16/11/18	VJIM/CC/13	Not working	damaged all components	Not completed	Recommended to
23/11/18	VJIM/CC/31	Not working	" "	" "	change the system
29/11/18	VJIM/CC/04	" "	" "	" "	" "
1/12/18	VJIM/CC/41	" "	" "	" "	" "
4/12/18	VJIM/CC/17	" "	" "	" "	" "
14/12/18	VJIM/CC/43	" "	" "	" "	" "
18/12/18	VJIM/CC/14	" "	" "	" "	" "
20/12/18	VJIM/CC/38	Not working	" "	" "	" "

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17/01/19

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4/01/19	VJIM/CC/20	Not working	SMPs	Completed	SMPs changed
10/01/19	VJIM/CC/18	Restarting	RAM	Completed	
15/01/19	VJIM/CL/2	slow	HDD	" "	
21/01/19	VJIM/UB/13	No display	RAM	" "	
30/01/19	VJIM/CC/16	No display	RAM	" "	
05/02/19	VJIM/UB/13	No internet	Network issue	Completed	
12/02/19	VJIM/UB/12	Not working	SMPs	Completed	
16/02/19	VJIM/OFF/2	Not working	SMPs	Completed	
20/02/19	VJIM/OFF/1	No display	RAM	Completed	
25/02/19	VJIM/CC/133	Restarting	memory	Completed	
28/02/19	VJIM/CC/140	Not working	power supply	" "	
05/03/19	VJIM/CC/28	Not working	power	" "	
8/03/19	VJIM/OFF/03	Slow	OS	" "	
19/03/19	VJIM/CL/02	No display	memory	" "	
25/03/19	VJIM/CL/02	No display	memory	" "	
01/04/19	VJIM/CL/01	No internet	IP conflict	" "	
06/04/19	VJIM/CC/14	Not working	mother board	Completed	



07/01/20	VJM/SR/4	Not working	SMPS
09/01/20	VJM/SR/2	Not working	SMPS
15/01/20	VJM/SR/1	No display	Memory
18/01/20	VJM/OFF/2	Not working	power cable
21/01/20	VJM/OFF/2	slow	virus
24/01/20	VJM/LIB/4	No network	IP conflict
28/01/20	VJM/SR/3	No network	IP conflict
31/01/20	VJM/CL/1	No display	RAM
03/02/20	VJM/CL/1	No display	RAM
06/02/20	VJM/LIB/5	No display	RAM
11/02/20	VJM/CL/04	Restarting	o/s issue
14/02/20	VJM/CC/20	Not working	Mother board
18/02/20	VJM/CC/14	No network	Network cable
24/02/20	VJM/OFF/2	Restarting	o/s issue
27/02/20	VJM/CC/02	Not working	SMPS
04/03/20	VJM/LIB/06	No display	monitor
9/03/20	VJM/OFF/02	No display	monitor
10/08/20	VJM/SR/02	slow	o/s issue
14/08/20	VJM/SR/03	No display	monitor
19/08/20	VJM/CL/01	Not working	smps
22/08/20	VJM/OFF/01	printer	Network issue
24/08/20	VJM/CC/10	Not working	smps
04/09/20	VJM/CL/18	Restarting	o/s
09/09/20	VJM/CC/30	Restarting	o/s
15/09/20	VJM/LIB/05	printer	paper jam
22/09/20	VJM/OFF/02	printer	paper jam
25/09/20	VJM/OFF/02	Network	Ethernet port
29/09/20	VJM/LIB/03	Network	Ethernet port
06/10/20	VJM/LIB/02	No display	monitor
08/10/20	VJM/LIB/06	No display	Monitor
14/10/20	VJM/OFF/02	Not working	SMPS
20/10/20	VJM/SR/01	Not working	SMPS
28/10/20	VJM/SR/05	No display	RAM
04/11/20	VJM/LIB/04	No display	RAM
09/11/20	VJM/SR/02	wireless	adaptor complaint
12/11/20	VJM/OFF/02	wifi	"
12/11/20	VJM/CC/05	No display	Monitor

Completed	SMPS change
Completed	SMPS change
"	"
"	o/s changed
"	"
"	"
"	"
"	"
"	o/s changed
"	"
"	SMPS changed
Completed	Repaired
"	"
"	SMPS changed
"	"
"	"
"	"
"	Replaced with UPS
"	"
"	Repair
"	"
"	SMPS changed
"	"
"	"
"	Replaced

*M. Ahmed*



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	A	B	C	D	E	F	G	H
1	Timestamp	Cable Net work						
10	22/10/2019 11:01:32	Martin KC	Technical Staff	MBA	UPS still not working even after the replacement of 16 Nos of Batteries, last week. The matter already informed. Ple			
11	28/10/2019 15:02:01	George Joseph	Office staff	MBA -Dept	Kind Mr. Vineesh KM Telephones (Extns) not working in the MBA Office.			
12	05/11/2019 09:50:26	George Joseph	Office Staff	MBA Faculty Room	Two Tube lights not working. Please change.			
13	05/11/2019 09:56:36	Biju Mathew	Office Staff	MBA Office	1) Covering of Telephone cable at the office. 2) Covering of net cable and cables surroundings.			
14	28/11/2019 11:50:06	GEORGE JOSEPH	OFFICE STAFF	MBA -FACULTY ROOM	STAFF ROOM : TELEPHONE NOT WORKING TUTORIAL ROOM : A/C NOT WORKING			
15	30/12/2019 09:46:19	George Joseph	Office Staff	A/c Repairing-Class Room	AC's Compressor not working			
16	13/01/2020 12:39:42	GEORGE JOSEPH	Office Staff	SEMINAR HALL-MBA	Fixation of Projector @ MBA Seminar Hall			
17	13/01/2020 13:59:46	martin	technician	mba	fix projector stand at the seminar hall			
18	28/01/2020 14:03:36	George Joseph	Administrative Staff	Water Cooler -MBA Dept.	Water Cooler at MBA Dept.			
19								
20	20/06/2020 12:21:42	george joseph	administrative staff	mba office	Amplifier to be repaired			
21	28/12/2020 10:52:58	Martin KC	Technician	MBA-Ground Floor-Veran	Cabling of electrical work for WiFi connection-at veranda Ground Floor			
22								
23								